

**STOREY CORPORATION
GLOBAL CUSTOMER TEAMS
CONFERENCE**

WORKING AGENDA

Tuesday, September 5

- 7 a.m. Set-up staff office - All
 8 a.m. Walk-through of property – All
 9 a.m. Satellite Check-In / Registration –Richard, Denise & Karen
 – Obtain sleeping room keys as they become available
 – Greet participants – Roberta
 2:30 p.m. Confirm location of reception & dinner due to weather – Roberta
 6 p.m. Preview Dinner to confirm set-up – Karen
 7 p.m. Welcome Reception & Dinner **East Pool / Hacienda Plaza & Trellis**
 10 p.m. Conclusion of Evening

Wednesday, September 6

- 7 a.m. Milestone Events Staff - All
 – 1 – Staff Office (hours 8 a.m. – 5 p.m.) - Erik
 – 2 – Registration – Denise & Roberta
 – 1 – Catering / Breakfast - Karen
 – General Session room all day & assist with audio visual in breakout rooms
 as needed - Roberta
- 7:30 a.m. Full American Breakfast **Princess Plaza**
 8:30 a.m. Start of Meeting/Welcome *Doug Smith*– **Salons D & E**
 9:00 a.m. CEO Address *Mike Hayes*
 9:30 a.m. Product Updates *Mark Vesser*
 10:15 a.m. Break
 10:30 a.m. North American Sales Review *Peter Holmes*
 11:00 a.m. Business Unit Review *Dwight Davis*
 12:00 p.m. CFO Address *Scott Gluck*
 12:30 p.m. Lunch **Hacienda Restaurant**
 1:30 p.m. Business Unit Update *Bob Campbell*
 2:30 p.m. Breakout Working Sessions Instructions *Jeff Redmond*
 2:50 p.m. Breakout Working Sessions #1 **Salon A**
Salon B
Salon C
Casita 5130
McDowell Room A
McDowell Room B
Salons D & E
- 3:50 pm` Break & Move
 4:05 pm Breakout Working Sessions #2 **Salon A**
Salon B
Salon C
Casita 5130

McDowell Room A
McDowell Room B
Salons D & E

5:05 pm Break & Move

5:15 pm Breakout Working Session #3

Salon A
Salon B
Salon C
Casita 5130
McDowell Room A
McDowell Room B
Salons D & E

6:00 p.m. Milestone Events staff ready to load participants for bus departures

6:15 pm Conclusion of Meeting

6:30 p.m. Dinner Departure

Meet in Hotel Lobby

10:00 p.m. Conclusion of Evening

Thursday, September 7

7:00 a.m. Milestone Events Staff
 – 1 – Staff Office (hours 8 a.m. – 5 p.m.) - Eric
 – 1 – Registration – Denise & Roberta
 – Catering - Charlotte

7:30 a.m. Full American Breakfast

Princess Plaza
Salons D & E

8:30 a.m. Start of Meeting

8:40 a.m. Quality Update

Philip Dickson

9:10 a.m. Sales Review

Greg Moore

9:40 a.m. Business Unit Strategy – Medical Market

Allan Haslam

10:25 a.m. Break

10:40 a.m. Digital Business Update

Cory Fletcher

11:10 a.m. Business Unit Strategy – Audio Market

Robert Brown

11:40 a.m. Lunch

Boxed Lunch

12:00 p.m. Teambuilding Activities

Golf / Spa

– Erik responsible for spa

– Roberta responsible for golf

7:30 p.m. Dinner

Hacienda Plaza & Trellis or Salons D & E

Friday, September 8

7:30 a.m. Milestone Events Staff
 – 1 – Staff Office (hours 8 a.m. – 5 p.m.) - Erik
 – 1 – Registration - Roberta
 – Catering – Karen

7:30 a.m. Full American Breakfast

Princess Plaza
Salons D & E

8:30 a.m. Start of Meeting

8:40 a.m. Sales Review

Ping Hao

9:00 a.m. CHP Business Unit Update

Brian Moser

10:00 a.m.	International Sales Review	<i>Jasper Nilsson</i>
10:20 a.m.	Operations Update	<i>David Sanchez</i>
11:00 a.m.	Break	
11:10 a.m.	Business Units Focus Sessions I	Salon A Salon B Salon C Casita 5130 Salon Princess Salon #5 Salons D & E
12:25 p.m.	Break	
12:40 p.m.	Business Units Focus Sessions II & Working Lunch	Salon A Salon B Salon C Casita 5130 Salon Princess Salon #5 Salons D & E
1:55 p.m.	Break	
2:10 p.m.	Business Units Focus Sessions III	Salon A – 50 people Salon B – 50 people Salon C – 50 people Casita 5130 – 35 people Salon Princess – 50 people Salon #5 – 30 people Salons D & E – up to 150 people
3:25 p.m.	Break	
3:30 p.m.	Closing Remarks/Meeting End in General Session	Salons D & E